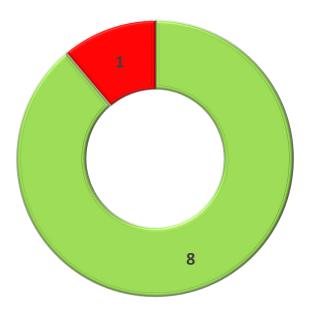


Performance Measures

Appendix 1 - CYPS - Children Services Level Measures Quarter 2 (1st April - 30th September) - 2023/24

Performance Measures Summary



Performance Key BRAG (Blue, Red, Amber, Green)

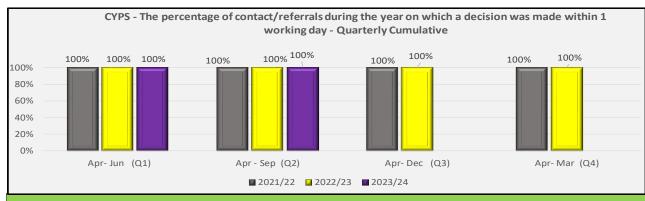
Not suitable for comparison 5% or more below target or previous years performance

Within 5% of target or previous years performance

on target /
Achieved
direction of
travel

Well Being Objective 1 - Best Start In Life

1.



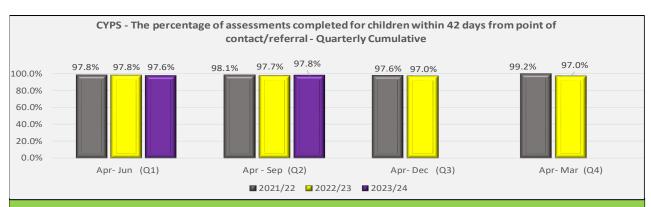
On target / Achieved direction of travel

Performance Comments

Quarter 2 Target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 30th September 2023, 1165 out of 1165 (100%) referral decisions were made within 1 working day. Ensuring all contacts/referrals are actioned within 24 hours is standard practice that we continue to meet consistently within Children's Services.

2.



On target / Achieved direction of travel

Performance Comments

Quarter 2 Target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 30th September 2023, 1655 out of 1692 (97.8%) assessments for children were completed with 42 days from the point of contact/referral. Although performance remains consistent quarter on quarter, the Service always strives towards achieving 100% in this area. However, there will be always be situations where this is not possible, in which case, senior managers are notified of all assessments which go over the allocated 42 days for overview. When this happens this is usually for a good reason. For example, a significant change in circumstances during the course of the assessment, ongoing police investigations which impact on timescales, difficulty engaging families and/or teenagers etc.



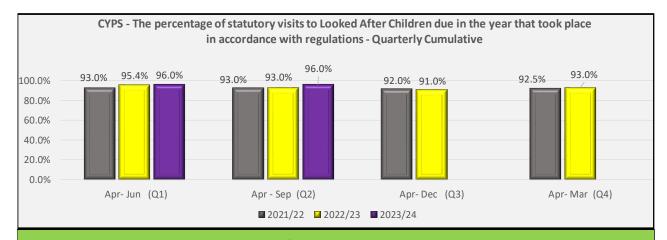
On target / Achieved direction of travel

Performance Comments

Quarter 2 target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 30th September 2023, 649 out of 679 (95.6%) children were seen as part of an assessment. During Quarter 2 (Jul - Sep), there were a total of 307 assessments completed by the service, out of which 293 resulted in the child being seen by the social worker as part of the assessment. Similar to quarter 1, for the 14 cases whereby the child was not seen as part of the assessment, all of these cases were reviewed by a Principal Officer and the reason for why the children were not see were deemed to be appropriate. Some examples of reasons include: older teenagers not wishing to engage; voluntary assessments where parents did not wish to engage further; cases where the assessment was triggered due to private law involvement, so the children were seen by other professionals, such as Court appointed guardians; cases where due to the sensitive nature of the timing of the assessment the child was not seen (i.e. bereavement).

4.

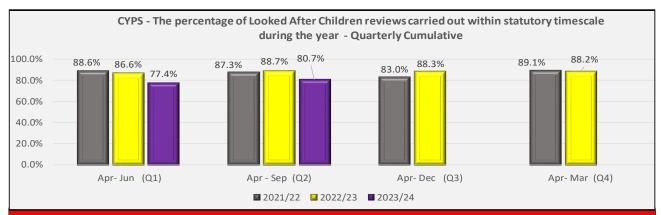


On target / Achieved direction of travel

Performance Comments

Quarter 2 Target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 30th September 2023, 1067 out of 1113 (96.0%) Statutory Visits to Children Looked After took place in accordance with regulation timeframes. Every effort is made to ensure statutory visits are undertaken within timescales and performance is regularly monitored by Team Managers & Principal Officers, so that closer monitoring and scrutiny of this area of practice is maintained. Future quality assurance work is planned to ensure this remains a priority for the Service.



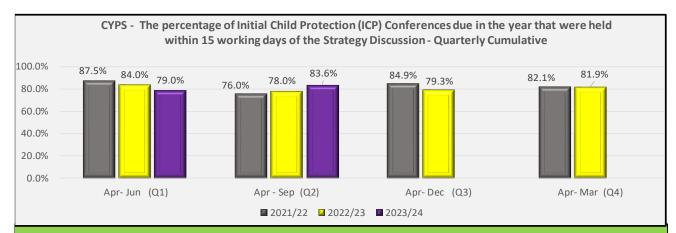
5% or more below target or previous years performance

Performance Comments

Quarter 2 target for 2023/24 - No Target Set for this Measure, aim to improve performance.

For the period 1st April 2023 to 30th September 2023, 281 out of 348 (80.7%) Looked After Children's Reviews were undertaken with statutory timescale. Whilst this performance indicates a decrease in performance when compared to the same period for the previous year, thiss is an increase on the 1st Quarter performance. All Looked After Reviews that go out of timescales are considered and agreed to go out of timescales by a PO where there is good reason. Reasons may include difficulties (sickness, personal appointments etc.) for family or the child to make the scheduled Review date or it may be as a result of a key partner being absent. A more in depth report is planned on patterns, trends and themes in respect of these numbers, which will be presented to Members in due course.

6.

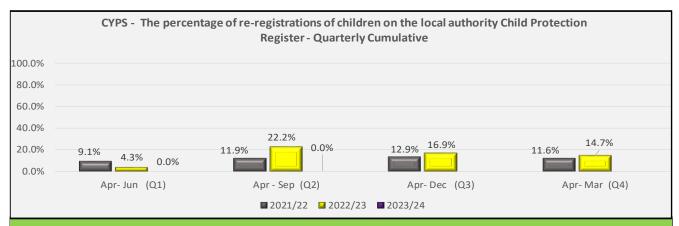


On target / Achieved direction of travel

Performance Comments

Quarter 2 Target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 30th September 2023, 46 out of 55 (83.6%) Initial Child Protection Conferences (ICPC) were undertaken within 15 days of the Strategy Discussion. All ICPC's that go out of timescales are considered and agreed to go out of timescales by a PO where there is good reason. Reasons may include difficulties (sickness, personal appointments etc.) for family or the child to make the scheduled Conference date or it may be as a result of a key partner being absent. Of those ICPCs rescheduled, all reasons provided for the delay in undertaking the Conference were valid reasons. An interim plan is always in place to mitigate risk(s) prior to an ICPC.



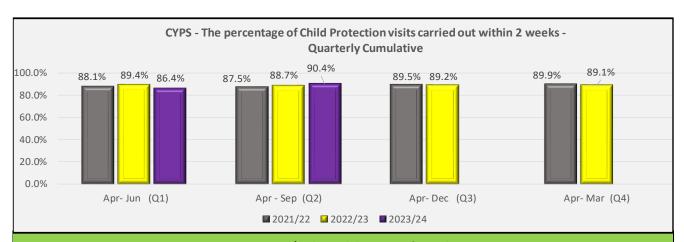
On target / Achieved direction of travel

Performance Comments

Quarter 2 Target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 30th September 2023, of the 61 children whose names were added to the Child Protection Register, there were no re-registrations of children whose name had been removed from the register within the previous 12 months (0%). This should be read as a positive and as was previously noted, in the event of re-registration, the case is flagged with the PO for Safeguarding and Quality Assurance and subsequently reviewed by a Team Manager to elicit any learning to be fed back into the system through the Strategic Quality Practice Group.

8.

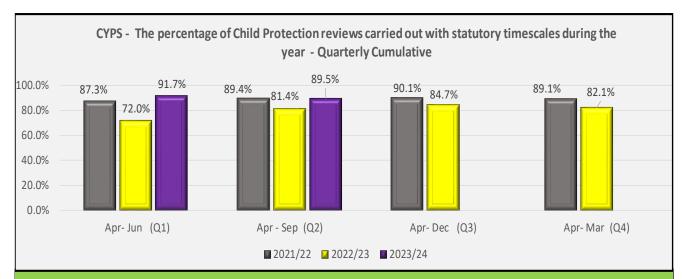


On target / Achieved direction of travel

Performance Comments

Quarter 2 Target for 2023/24 - No Target Set for this Measure, aim to maintain performance.

For the period 1st April 2023 to 30th September 2023, 813 out of 899 (90.4%) Child Protection (CP) Visits took place within 2 weeks. Whilst this percentage has increased when compared to the same period 2022/23 (88.7%), there are several valid reasons why these visits have fallen out of timescales: families away or unavailable despite repeated efforts to engage; difficulties engaging teenagers. All Social Workers and Team Managers are sighted on CP visit due dates by way of a workflow reminder screen built in to the IT system. The Managers and Principal Officers (PO's) for the respective teams also receive a weekly breakdown of CP visits overdue and due. Where it is anticipated that a CP visit may fall out of timescale, the PO for the respective team is notified and must agree for a visit to go out of timescale.



On target / Achieved direction of travel

Performance Comments

Quarter 2 target for 2023/24 - **No Target Set for this Measure, aim to maintain performance.**

For the period 1st April 2023 to 30th September 2023, 68 out of 76 (89.5%) Child Protection Reviews were carried out within statutory timescale. This shows an improvement when compared to the same period during 2022/23 (81.4%). There are no issues to note in this performance measure; senior officers oversee the request to go out of timescales for review conferences and reasons are considered to ensure they are proportionate and appropriate. A more in depth report will follow on patterns, trends and themes in respect of these numbers. This report will be presented to members in due course.